Practicum (CNP 4750)/Internship I (CNP 4761) in Counseling

ON-SITE SUPERVISOR’S PACKET

2014-2015

1. Field Supervisor Memorandum
2. Role of Practicum/Internship I Instructors and On-Site Supervisors
3. Practicum/Internship I Requirements
4. Agreement/Contract
5. Evaluation of Student’s Performance
Counseling Psychology Practicum/Internship I

FIELD SUPERVISOR MEMORANDUM

TO: Counseling Practicum / Internship I Field Supervisor

FROM: Dr. __________________________

SUBJECT: Supervision of Counseling Practicum /Internship I Students from the University of Denver

Thank you for agreeing to supervise one of our Counseling students for their Practicum and Internship I. Your main requirement as a Field Supervisor is to meet with the practicum student for at least one hour per week for a face-to-face supervisory conference. Your comments may be based on observing the student’s counseling sessions, listening to tapes, or reading session notes. It is expected that you will be responsible for screening clients and matching them with the supervisee’s ability level. Students are encouraged to work with a diversity of clients. Activities considered appropriate for the practicum experience are direct services such as: individual and group counseling, consultation with parents and teachers, career counseling and assessment opportunities commensurate with the student’s skills. Students are also required to record at least three of their individual client sessions for instructional purposes at DU. Each student will be asked to present some of his/her counseling case material to the practicum class on campus. Client names will not be used so that confidentiality is observed. If any of these requirements cannot be met at your site, please contact the practicum instructor at DU as soon as possible. The student must be able to meet these requirements in order to complete the practicum course.

We highly value the time and effort you will give to the supervision of this student. In exchange, we expect the practicum student will give you service of good quality. It is the policy of our program at this time that supervisors will not be compensated by either the student or the University for supervision time.

You will receive your copy of the student’s Practicum evaluation form to be completed independently by you. The student is responsible for evaluating him/herself on a duplicate form and arranging a joint feedback session. Both forms must be returned by the student to the Practicum/Internship I instructor by the end of the quarter so that you can discuss your perceptions of the student’s skill level.

Please contact Dr.___________________________ ___________ with any questions or concerns.

Phone:___________________________  Email:___________________________
ROLE OF PRACTICUM AND INTERNSHIP I INSTRUCTORS
AND ON-SITE SUPERVISORS
2014-2015

Because both students and on-site supervisors have sometimes been confused with the role of the Practicum and Internship I instructor, the Counseling Psychology faculty wrote the following clarification.

According to Colorado State Grievance Board Rule 16, Supervision of Psychotherapists, clinical supervision occurs when there is a close, ongoing review and direction of a supervisee’s clinical practice. Since the practicum instructor only meets with students three times during the quarter, the instructor is not offering clinical supervision according to the definition. By contrast, that is the role of the on-site supervisor since the on-site supervisor is meeting with the student weekly and providing direction and review of the student’s cases.

The Practicum and Internship I instructor plays the role of the program monitor of student’s counseling skills and skill development. While the instructor uses many of the same skills and procedures that a supervisor would use, because of the limited contact with the student and the student’s cases, his or her role is different. As a skill monitor, the practicum instructor will ask students to bring in tapes that both illustrate strengths and weaknesses in their work.

Sometimes because of theoretical or other differences, the DU instructor and the on-site clinical supervisor may have different views about treating a client. Ideally, students should integrate both sets of recommendations; however, since on-site supervisors have primary responsibility for students’ work, students should ultimately follow the on-site supervisor’s feedback.

It should be noted that students may sometimes have difficulties on their site. Under those circumstances, students should assume the responsibility of bringing up issues or difficulties for discussion with his or her on-site supervisor. The Practicum and Internship I instructor will work with the site in resolving training issues. On-site supervisors are encouraged to contact the practicum instructor.
The Practicum and Internship I classes should foster: (1) social and professional responsibility in accordance with the profession’s ethical code; (2) the ability to understand and conceptualize human problems; (3) knowledge of human differences and multicultural diversity issues; (4) an understanding of how personality, individual biases, environmental and cultural factors may influence human interactions; (5) skill development such as interviewing, diagnosis, testing, treatment planning, etc.; and (6) the ability to contribute to current knowledge and/or practice.

At least half of the on-site Practicum/Internship I time should be spent in direct service. Unless specifically contracted ahead of time, part of this direct service time must include individual contacts with clients, e.g., intake procedures, counseling and psychotherapy, career counseling, and crisis intervention. Other appropriate direct service experience may include group counseling and assessment. Practicum may also include research, program development and evaluation, consultation, and record keeping. All students must participate in and receive individual on-site supervision.

Students in both the Clinical Mental Health Counseling (CMHC) concentration and the School Counseling concentration must accumulate a minimum of 200 hours of Practicum/Internship I, including 100 client contact hours and at least 25 individual client contact hours over 2 or 3 quarters.

Students must be able to record client sessions. A minimum of three recordings and transcripts per quarter will be reviewed with the practicum class instructor.

At a minimum, students in the CMHC concentration must be supervised by a Master’s level mental health professional (license not required). Students in the School Counseling concentration must be supervised by a licensed school counselor.

The policy of the Counseling Psychology program is that students are not allowed to pay for practicum supervision due to the risk of problems arising from a dual relationship. Different DU practicum instructors will require different assignments as specified in course outlines. All students will participate in 2 hours of Practicum or Internship I class each week and three hours of individual consultation during the quarter with the DU instructor. Students are required to accumulate the required 200 Practicum/Internship hours at one site. If, however, a student wants to change sites for some extraordinary reason, the procedures outlined below must be followed: (1) Discuss the situation with the Practicum or Internship I instructor and advisor; (2) Write a letter of petition to the faculty explaining the situation and requesting a change; (3) Wait for a faculty decision before any new site is contacted. It is very important that these steps be followed in order to ensure that both practicum students and sites have the best experience possible.

THE CONTRACT

The University of Denver will provide students with an agreement or contract to assist the practicum sites, the students, and the University in delineating responsibilities. The agreement/contract will
address issues of time commitment, specific duties and expectations of the student, the functions of the on-site practicum supervisor, the practicum agency, and the DU practicum instructor.

**INSURANCE**

Practicum and Internship I students are required to obtain their own psychology malpractice insurance during the time you are doing supervised practicum experience. This insurance may be purchased from ACA or APA for greatly reduced student rates.

**GRADING (from the course syllabus for the students)**

Grades for this class will be based on your (a) case presentation, (b) case report, (c) class participation and willingness to consider comments from others, (d) consultation sessions--some on your counseling skills, but also on your receptiveness to feedback, implementation of suggestions, etc., (e) your evaluation by your site supervisor, (f) your self-evaluation, and (g) the timeliness of handing in your paperwork.

- **A** = Above expected level
- **B** = At expected level
- **C, D, and F** = Below expected level

A = All assignments turned in and quality meets high standard of professionalism (timeliness, thoroughness, coherence, succinctness, above expected level of counseling skills, high level of demonstrated self-awareness, etc.).

B = All assignments turned in and quality meets average standards of professionalism (inclusion of relevant data, addresses salient issues, adequate awareness of conceptual issues, at expected level of counseling skills).

C = All assignments turned in on time but quality of work on site, in class and/or in individual meetings is below expected level of professionalism for a beginning practicum student. Lack of initiative to work with instructor and site supervisor to get an adequate number of clients.

D = Quality of assignments is well below average standards of professionalism (late, inclusion of irrelevant data, rambling, unfamiliarity with case, lack of cohesion, low level of demonstrated self-awareness).

F = Performance demonstrates serious deficiencies in key area(s) outlined above.

It is most typical for students in their first practicum experience to be “at the expected level.” Therefore, a B or B+ is a typical grade for the first quarters of practicum. Some students may demonstrate A- or A level performance in some skills, yet this is a time for learning and few students are able to conduct all of the skills taught in the Techniques Classes at “above expected level.” **If you receive a grade below B-, you will need to repeat this practicum quarter.**

Please remember to remain flexible and edit any perfectionistic qualities you might have about “doing it right.” Counseling skills are complex and will improve with experience and training! We hope you will allow yourself to learn, make mistakes, and listen to feedback as a way to improve your
counseling skills. Becoming a competent counselor is a long process. We hope that you will remember this when you set expectations for yourself.
THIS AGREEMENT, by and between

1) Counseling Psychology Program  
   Morgridge College of Education  
   University of Denver, 1999 E. Evans Ave.  
   Denver, CO 80208-1700  
   303.871.2473

2) School or Agency Name____________________________________________________

ADDRESS ________________________________________________________________

Field Supervisor Name_____________________________________________________

Phone____________________________Email_______________________________

3) Student Name___________________________________________________________

Address_______________________________________________________________

Phone____________________________Email_______________________________

Is for the purpose of providing practicum training for the above-named student for:

Course Number:___________: Course Title:______________________________________

NOTE: A minimum of 200 hours are required over two quarters. A minimum of 100 of the 200
hours must be direct contact hours, and a required minimum of 25 direct individual contact
hours of the 100 hours must be accrued.

Quarter and Credits per Quarter: _______________________________________________

Total Credits: _______________________ Total Quarters: _______________________

It is mutually agreed that the above-named school or agency will provide the following services and
supervision for the above-named student:
1) An orientation to the school or agency and specific student duties.

2) Supervision with the Field Supervisor for a minimum of one hour per week.

In addition it is agreed that:

3) Supervision of the student will be done in accordance with the guidelines established by the school or agency for all regular personnel.

4) The supervisor will actively work with the University of Denver staff in eliminating problems that might arise during placement.

5) The supervisor will submit a final evaluation on each student completing a practicum and share the evaluation with the student.

6) The supervisor will be responsible for determining that assigned cases are within the ability of the student.

It is mutually agreed that the student will:

1) Arrange for own transportation.

2) Be at the agreed upon location at the following days and times (minimum 10-20 hours/week):

________________________________________________________________________
________________________________________________________________________
________________________________________________________________________

3) Be assigned the following specific duties and responsibilities:

________________________________________________________________________
________________________________________________________________________
________________________________________________________________________

4) Be accountable directly to the agency or school supervisor.

5) Follow the policies/regulations of the agency or school. Maintain client confidentiality.

6) Attend weekly seminars to discuss common problems and experiences.
7) Keep a log of the time spent in the practicum (dates, hours) and the duties performed.

8) Write an evaluation of his/her experience in the field to be submitted to the faculty instructor at the end of the quarter.

It is mutually agreed that the University of Denver Counseling Psychology faculty will provide the following:

1) Advise the student as to the requirements (seminars, reports, evaluations) involved in the practicum course.

2) Provide coordinating seminars to discuss common problems and experiences and assist the student in report writing.

3) Maintain periodic contact with the field supervisor and the student to discuss the student's progress.

4) Give the student feedback regarding the faculty's consultation and maintain appropriate records for registration and grading.

5) Provide consultation for audiotaped samples of counseling interviews.

6) Actively work with the agency in eliminating problems which arise during placement.

7) Maintain client confidentiality.

It is the expectation of all three parties involved that the above-stated conditions be met. Should they not be met, it is imperative that all three parties discuss why these expectations have not been met at the earliest possible date.

The following signatures verify agreement with the above-stated conditions:

Student___________________________________________________ Date_______________

Field Supervisor_____________________________________________ Date_______________

University of Denver Instructor____________________________   Phone:_________________

Email ___________________________   Date___________________________
Counseling Psychology Practicum or Internship I

EVALUATION OF STUDENT'S PERFORMANCE
2014-2015

Student:______________________________________________

Quarter: _______________ Year: _______________

Name of Supervisor:_____________________________________

Supervisor’s Phone ___________________________ Email _______________________

Practicum/Internship I Site: _________________________________________

Address: _____________________________________________________

How many Ph.D. students have you supervised? ______________
How many M.A. students have you supervised? ______________

Which of the following activities have you performed as a supervisor?

□ Observed students directly
□ Listened to tapes of students counseling
□ Read session notes
□ Discussed cases with students
□ Other (please specify)

What percentage of overall Practicum/Internship I hours did student spend in direct and indirect client activities?

_________% Direct Client Activities (Counseling)
_________% Indirect Client Activities (e.g., case conferences, staff meetings, consultation, administrative duties)

Which of the following activities has the student performed?

□ Individual Counseling
□ Group Counseling
□ Couple and Family Counseling
□ Career Counseling
□ Assessing
The following evaluation is designed to facilitate the development of the student’s professional skills. Our suggestion is that you and the student fill out copies of the evaluation separately, then set aside time to compare and discuss the results.

The evaluation is designed to be a developmental tool and not a tool to assign a grade. There are no sharply defined lines between the levels because growth is a continuous process. A trainee at any specific level may have ratings both above and below that level. For each evaluation area, circle the number where you believe your trainee’s behaviors would fall. Your ratings can be marked anywhere on the scale. If you feel that the scales are too restrictive or if you want to elaborate on a specific area, please feel free to write your comments at the end of this section or in Part II. We greatly appreciate your feedback.

### Evaluation Part I

<table>
<thead>
<tr>
<th>RELATIONSHIP SKILLS</th>
<th>Remediation Needed</th>
<th>Independent Professional Level</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Talks at appropriate language level with clients.</td>
<td>1 2 3 4 5 6 7 8</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Uses language, tone of voice and other behaviors (eye contact, expression, etc.) which convey interest in the client.</td>
<td>1 2 3 4 5 6 7 8</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Communicates his or her interests, feelings and experiences to the client when appropriate.</td>
<td>1 2 3 4 5 6 7 8</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Other (please specify)-</td>
<td>1 2 3 4 5 6 7 8</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### ASSESSMENT SKILLS

#### A. Observational Skills:

<table>
<thead>
<tr>
<th>1. Reports client’s behaviors accurately (including client posture, expression, and verbalization).</th>
<th>1 2 3 4 5 6 7 8</th>
</tr>
</thead>
<tbody>
<tr>
<td>2. Backs up inferences about client characteristics (e.g., defensiveness, anxiety, attitudes, etc.) with specific behavioral observations.</td>
<td>1 2 3 4 5 6 7 8</td>
</tr>
</tbody>
</table>

#### B. Use of Assessment Procedures:

(Please list tests given by the student)

<table>
<thead>
<tr>
<th>1. Selects appropriate assessment procedures based on referral information, initial contact and continuing interaction with client.</th>
<th>1 2 3 4 5 6 7 8</th>
</tr>
</thead>
<tbody>
<tr>
<td>2. Demonstrates skill in administering assessment instruments: instructions are given clearly and administration is paced appropriately.</td>
<td>1 2 3 4 5 6 7 8</td>
</tr>
<tr>
<td>3. Demonstrates skill in scoring; recording is sufficient for full and accurate scoring.</td>
<td>1 2 3 4 5 6 7 8</td>
</tr>
</tbody>
</table>
4. Combines test data, referral information, observations and client statements into clear, theoretically verifiable statements about the client. Separates facts based on material at hand from speculations based on theory. Indicates basis for inferences.

5. Discusses evaluation results with client in language client can understand. Makes clear to client the status of assessment, statements, whether fact or hypothesis. Spells out for client how assessment is to be used in facilitating treatment.

6. Reports are written in non-technical language and with absence of jargon. Reports address questions raised by referrer--implications of assessment results are spelled out.

7. Other (please specify)-

<table>
<thead>
<tr>
<th></th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
</tr>
</thead>
</table>

### INTERVENTION & THERAPEUTIC PROCESS SKILLS

#### A. Individual:

1. Demonstrates knowledge of principles and processes of theoretical framework underlying mode of treatment used.

2. Formulates specific demonstrable and realistic treatment goals--discusses them with client.

3. Takes appropriate therapeutic actions.

4. Makes appropriate referrals when required.

5. Other (please specify)-

<table>
<thead>
<tr>
<th></th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
</tr>
</thead>
</table>

#### B. Group:

1. Demonstrates awareness and knowledge of group development and process.

2. Formulates specific, demonstrable and realistic treatment goals--discusses them with client.

3. Takes appropriate therapeutic actions.

<table>
<thead>
<tr>
<th></th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
</tr>
</thead>
</table>

### ADMINISTRATIVE SKILLS

1. Demonstrates knowledge of agency policies and procedures.

2. Reports for work on time.

3. Sets appropriate fee -- discusses fees with client in a professional manner.

4. Other (specify)-

<table>
<thead>
<tr>
<th></th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
</tr>
</thead>
</table>
**ETHICS**

1.  Demonstrates knowledge of ethical practices code.  
   1  2  3  4  5  6  7  8

2.  Behaves in accordance with code of ethical practices.  
   1  2  3  4  5  6  7  8

3.  Shows judgment and responsibility in actions regarding client  
   1  2  3  4  5  6  7  8

4.  Respects the privacy of the client -- does not violate confidentiality and does not refer to clients disrespectfully.  
   1  2  3  4  5  6  7  8

**PROFESSIONAL RELATIONSHIPS**

1.  Interacts with consultants and other professionals in such a way as to facilitate communication and foster cooperation.  
   1  2  3  4  5  6  7  8

**RELATIONSHIP WITH SUPERVISOR:**

1.  Keeps appointments with supervisor.  
   1  2  3  4  5  6  7  8

2.  Reads suggested material related to assessment or therapy.  
   1  2  3  4  5  6  7  8

3.  Acknowledges and incorporates supervisor’s suggestions.  
   1  2  3  4  5  6  7  8

4.  Accepts feedback.  
   1  2  3  4  5  6  7  8

5.  Identifies own affect, needs, etc., in counseling relationship.  
   1  2  3  4  5  6  7  8

6.  Other (please specify)-  
   1  2  3  4  5  6  7  8

Additional comments for any of the preceding areas:
EVALUATION PART II

Summary of student’s strengths and outstanding professional skills. (These are skills which are above the level to be expected of a student with comparable training and experience.)

Summary of student’s skills that need improvement. Please make brief suggestions for working on these skills. (These are skills which are not far below the level expected of a student with comparable training and experience, but which most immediately stand in the way of professional growth.)

Summary of deficient areas which need immediate correction. Please make brief suggestions for working on these skills. (These are skills considerably below the level to be expected of a student with comparable training and experience.)
Summary of populations or types of clients the student would benefit from working with in the future.

Other:

Use Additional Pages if Necessary

<table>
<thead>
<tr>
<th>Signature of Supervisor</th>
<th>Date Signed</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Signature of Student</th>
<th>Date Signed</th>
</tr>
</thead>
</table>